

Revenue Integrity Hub

Protect Your Revenue. Strengthen Billing Confidence.

Every claim represents care delivered, time invested, and revenue earned. However, incomplete documentation and overlooked billing requirements can put that revenue at risk.

ThoroughCare's Revenue Integrity Hub helps billing and compliance leaders identify potential claim risks, prioritize corrective action, and strengthen billing accuracy; all within a centralized workflow.

Powered by the **Revenue Integrity Agent**, the Hub audits 100% of claims before submission, moving organizations beyond manual spot checks to comprehensive, AI-assisted oversight of billing compliance.

At a Glance

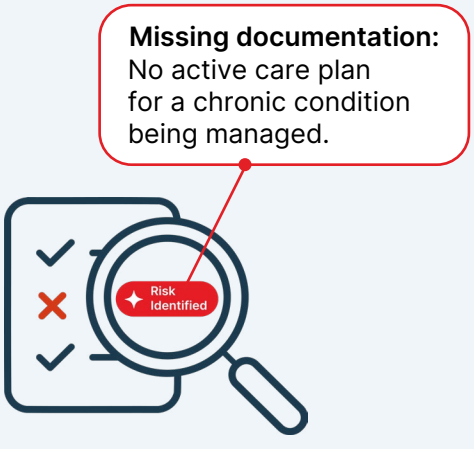
- Prioritized RPM and RTM readings with clear severity indicators
- Prioritized billing worklists with multi-select filtering and severity sorting
- Transparent, auditable findings to support billing accuracy and compliance oversight

AI-DRIVEN REVENUE PROTECTION

Introducing ThoroughCare's Revenue Integrity Agent

Traditional claim scrubbers focus on billing format and coding accuracy. ThoroughCare's proprietary Revenue Integrity Agent goes further, evaluating the clinical documentation supporting each claim against CMS-aligned audit requirements.

By combining automated system checks with AI-assisted documentation review, the Revenue Integrity Agent helps teams identify potential risks that manual reviews may miss, strengthen compliance amid increasing regulatory scrutiny, and maintain control over billing decisions.



A clearer view of every claim

Identify billing risks, resolve documentation gaps, and verify claims before submission.

1 Identify and prioritize claim risks

Spot potential compliance gaps across 100% of claims before submission

Revenue Integrity

Show 10 entries | Column Visibility | Save | CSV | PDF

Audit Risk	Last Successful Call	Flags	EHR ID	Patient Name	Date of Service	CPT Code	Note	Provider	Care Manager
High Risk	10/3/2026		987623	Young, Mary E DOB: 06/16/1948	12/29/2025	99490 - CCM	CCM September 2026 23 minutes (21 staff) Goal: 20 minutes	King, Joseph	Armstrong, Stacy
Needs Review	5/04/2026		328943	Tilling, John H DOB: 11/10/1952	09/09/2026	99490 - CCM	CCM March 2026	Talbot, Marcus	Shirey, Blake
Low Risk	3/17/2026		156878	Seales, Eleanor DOB: 03/01/1958	05/16/2026	99453 - RPM Setup	RPM Device setup and education	Johnson, David	Andrews, Mikala

2 Understand and resolve findings

Review requirement-level results and clear explanations to guide corrective action

Claim Audit Details

Patel, Raj • TC ID 3985424 • 99491 • CCM Provider

High Risk **19%** compliance

Based on the current CCM audit rubric. Click a flagged item to document a note and approve it.

Patient Eligibility, Initiating Visit & Consent

- **Initiating visit with billing Provider occurred within last 12 months and prior to CCM enrollment** — The initiating visit is recorded in the EHR, but no in-system integration confirms its date. Manual review against the EHR is required.
- **Advance consent obtained and documented** — No signed consent is on file for this program period.
- **RPM services were discussed and documented during initiating visit** — Discussion is noted in the visit summary, but no structured field confirms RPM was offered. Confirm in the EHR note.

Comprehensive Patient-Centered Care Plan

- **Goals, outcomes, and prognosis documented** — Prognosis isn't recorded for one of the qualifying conditions.
- **Problem list and care plan present** — Care plan exists and was updated this month.

Ongoing Comprehensive Care Management

- **Designated care manager** — A care manager is assigned for this patient.
- **Ongoing monitoring of medical, functional, and psychosocial needs** — Recurring outreach and patient status are documented.

Built to Flag Gaps, Not Invent Them

The Revenue Integrity agent flags unverifiable requirements for review rather than assuming noncompliance, providing transparent, evidence-based findings and a documented audit trail.

Scale Revenue Integrity Across Programs

Support billing compliance for CCM and RPM today, with planned expansion to additional programs as your organization's care management services grow.

Break the Cycle of Compliance Gaps

Identify recurring documentation issues, correct problematic workflows, and rerun audits to verify improvements, helping leaders reduce repeat errors and decrease risk of denials.

Don't Leave Revenue At Risk.

See how ThoroughCare helps billing and compliance leaders across healthcare providers strengthen pre-bill oversight.

Schedule a demo | **thoroughcare.net** • info@thoroughcare.net • 844-842-6422 • 2 Allegheny Center, Ste. 701, Pittsburgh PA, 15212

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