

Enrollment Specialist Hub

Turn Enrollment Opportunities into Coordinated Care

Bring patient prioritization, program eligibility, and outreach activity together so your team can spend less time searching and more time connecting patients with care.

ThoroughCare's **Enrollment Specialist Hub** helps teams identify enrollment opportunities and prioritize outreach based on clinical need and program fit. See which programs a patient is already enrolled in, explore additional eligibility, and review the reasoning behind each priority recommendation.

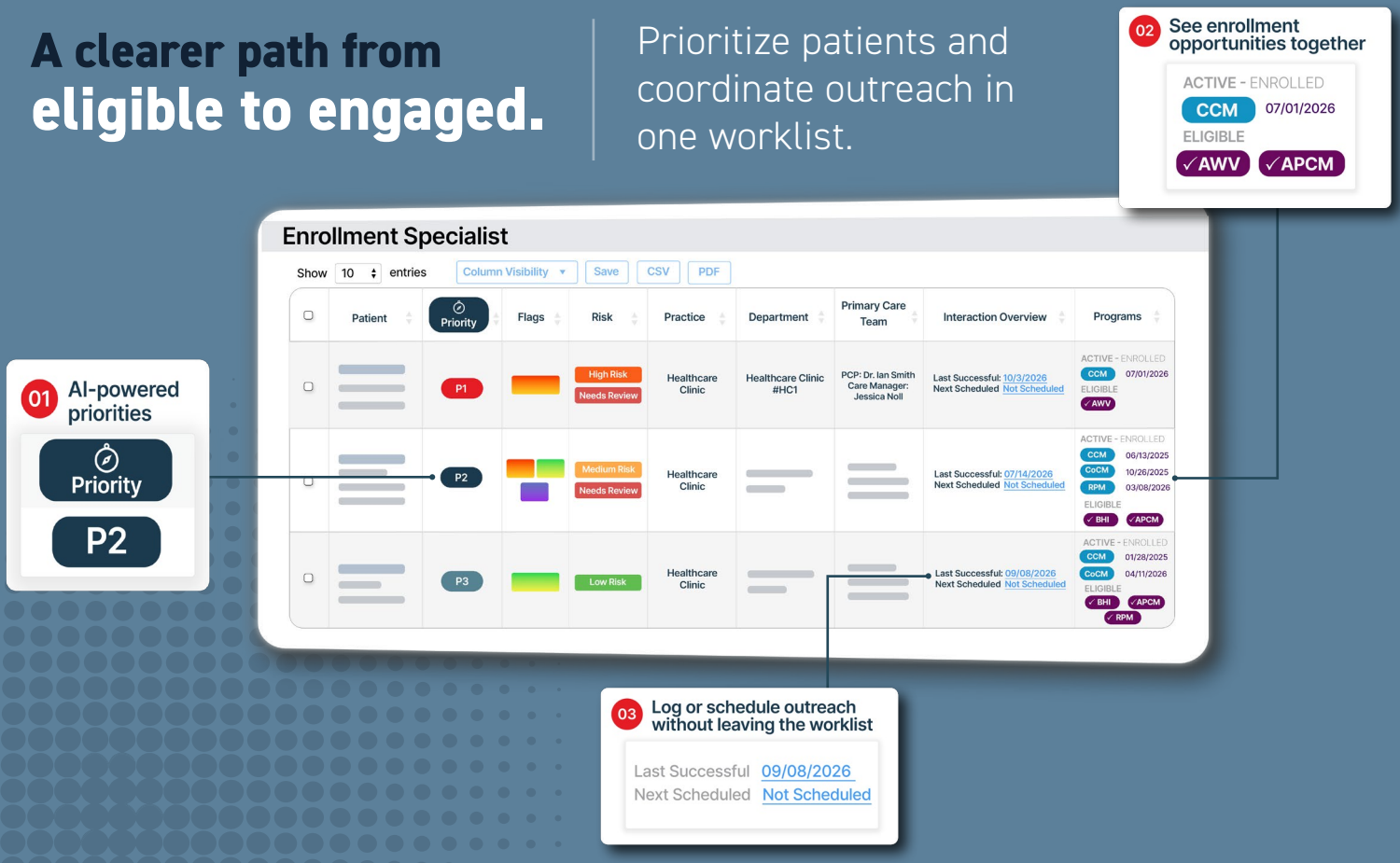
With contact history and upcoming interactions visible in the same worklist, your team has the context to take the next step with confidence.

At a Glance

- AI-powered eligibility identification across care programs
- Enrollment and revenue analytics
- Prioritized outreach with consent and enrollment tracking

A clearer path from eligible to engaged.

Prioritize patients and coordinate outreach in one worklist.



Connect eligible patients with more care options

See active enrollment and identify eligible, unenrolled patients across CCM, RPM, BHI, RTM, APCM, and AWV: all in one view.

Understand and action AI recommendations

See how patient history, chronic conditions, and other relevant clinical information inform priority recommendations (P1–P3), with the reasoning easily accessible to review and action.

Scale APCM enrollment

With monthly reimbursement and no time-based billing threshold, APCM can quickly grow recurring revenue while providing quality, coordinated care.

Start with interaction history in view

Existing patients' interaction histories populate when the hub is enabled, giving your team immediate context for outreach and follow-up.

AI assists. Your team enrolls.

Priority: P2 **Eligible:** ✓CCM

What's driving it:

- Chronic conditions (2): Dementia (Non-Alzheimer's), Hypertension (High Blood Pressure/HPB/HTN)
- Active medications: 3

Insurance: None listed

Outreach plan:

- Outreach window: Within 30 days
- Verify/obtain consent

Review the reasoning behind each ranking. Your team remains in control of outreach and enrollment decisions.

Turn Enrollment Opportunities Into Better Care

Discover how ThoroughCare helps identify eligible patients, prioritize outreach, and streamline enrollment, connecting patients to the care they need and supporting program growth.

Schedule a demo | **thoroughcare.net** • info@thoroughcare.net • 844-842-6422 • 2 Allegheny Center, Ste. 701, Pittsburgh PA, 15212

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