



# Clinical CONSULTING

## Consulting Services for Clients to Enhance Efficiency and Elevate Care Delivery

ThoroughCare provides clinical consulting to empower your team with expert guidance and training in care coordination. The many benefits of utilizing this service include:

**Specialized Expertise:** Our clinical team has a combined 20+ years of experience across the care management spectrum.

**Efficiency and Focus:** Accelerate progress, reduce workload for existing staff, and ensure resources are efficiently utilized.

**Risk Management:** Mitigate risk by conducting specialized assessments, compliance audits, or strategic planning that aligns with industry standards and best practices.

### What We Offer

- Workflow Optimization
- Program Development
- Patient Engagement
- Training and Education
- Policy Development
- Quality Improvement



“ *ThoroughCare truly delivers when it comes to helping their clients. Their clinical team was able to work with us to streamline steps toward our goals and guide us along the way with great overall effect. They also helped to train new staff and platform superusers to help support future onboarding processes. They were an amazing guiding light, and we're truly grateful!* ”

- Rebecca Rider,  
VP of Clinical Operations  
at Stella Healthcare



## Cultivating Better Patient Care, Together

ThoroughCare's consultative services can be tailored to fit your organization's needs.

### Program Development

Develop, implement, and optimize care coordination programs including designing workflows, defining goals, and establishing policies and guidelines.



### Workflow Optimization

Assess and optimize care coordination workflows. Enhance efficiency, streamline processes, and improve overall performance.



### Patient Engagement

Develop strategies to increase patient engagement and adherence to care plans through personalized communication, education, and support interventions.



### Clinical Documentation Review

Ensures your documentation practices meet the highest standards, through reviewing existing records to ensure compliance with program requirements and best practices.



### Policy Development

Assist in the development and implementation of clinical protocols and guidelines to standardize care delivery practices and ensure consistency across teams.



### Quality Improvement

Establish mechanisms for ongoing quality monitoring, performance evaluation, and continuous improvement to ensure delivery of high-quality care and services.



### Training and Education

Provide training sessions, workshops, and educational materials on requirements, documentation standards, use of technology platforms, and best practices.



### Audit Preparation and Support

Conduct mock audits to assess readiness, identify gaps, and implement corrective actions. Provide guidance and assistance throughout the audit process to ensure compliance and successful outcomes.

