

Delivering Care Management Across Populations

Through its Population Health program, Piggott Health System works to expand access to care and strengthen continuity for patients across northeast Arkansas and southeast Missouri.



Headquarters
Piggott, AR



CMS Programs
CCM, AWW, TCM



300+
CCM PATIENTS
enrolled



4 months
TO BUILD 200+
patient program



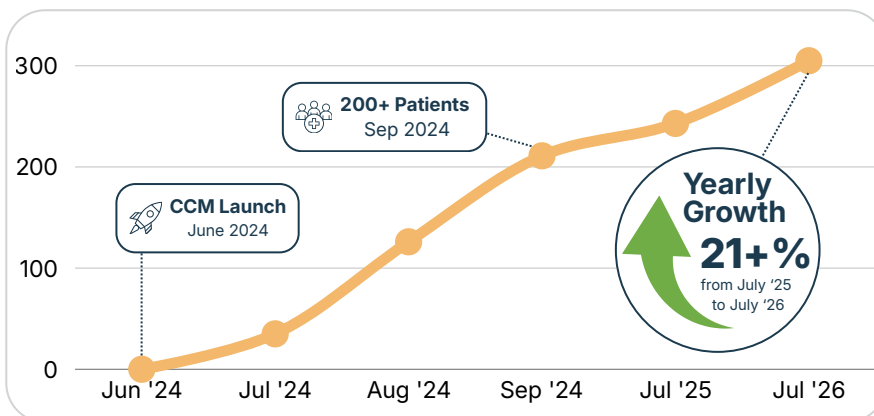
3 programs
CCM+AWV+TCM
supported through one
Population Health workflow

THE CHALLENGE

With limited staff and resources, Piggott needed a more efficient way to support patients with chronic conditions between visits while reducing administrative burden on its care team.

THE SOLUTION

Piggott used ThoroughCare to build and scale a Population Health program spanning Chronic Care Management (CCM), Annual Wellness Visits (AWVs), and Transitional Care Management (TCM).



Piggott began CCM enrollment in June 2024 and surpassed 200 patients in four months. By July 2026, enrollment reached 305, a 21.5% increase year over year.

“ThoroughCare quickly became an essential part of our team. We needed a platform that was easy to use, organized, and could grow with us. ThoroughCare allows us to manage our programs efficiently while keeping our focus on where it belongs: providing quality patient care.”

— Will Click, LPN, Director of Population Health, Piggott Health System



Streamlined documentation



Customizable features



Simplified billing



Greater patient engagement and satisfaction

Learn how to optimize Care Management

Discover how to implement Piggott's successful solutions and build your own Population Health management business.

Request a demo

