

A photograph of a smiling woman with short grey hair, wearing an orange top, sitting at a desk. She is looking at a laptop. There is a white mug on the desk next to the laptop. The background is a blurred office or home setting with plants.

# Chronic Care MANAGEMENT (CCM)

## Care Coordination for Value-Based Care Success

Software to effectively implement CCM, enhance care quality, and maximize Medicare incentive payments.



Automate and optimize clinical workflow



Develop care plans for personalized care, aligned with patient's health goals



Connect patients and care teams digitally to foster better engagement and outcomes



Meet or exceed value-based performance metrics and maximize payment incentives

- Live dashboards to track and manage clinical and operational activities in real-time
- Log non-face-to-face CCM time live with audit trail generation for billing and claims accuracy
- Automatically assign CPT codes and conditions to claims based upon time spent with the patient

“ The ThoroughCare platform has helped us grow. We started our CCM and RPM company in 2019 with one employee and one patient. We now have 15 employees and provide CCM and RPM services to 5,000+ patients. ThoroughCare helped make this possible. ”

- Ronnie Madison  
 President  
 Advance Care Management, Lubbock, Texas

## 2024 CCM Program\*

Code	Description	Reimbursement
99490	20-minutes per month	<b>\$61.56</b>
99439	20-additional minutes per month (limit 2)	<b>\$47.15</b>
99487	60-minutes per month (Complex)	<b>\$131.96</b>
99489	30-additional minutes per month (Complex, no limit)	<b>\$71.06</b>
99491	30-minutes of provider time	<b>\$83.17</b>
99437	30-additional minutes of provider time	<b>\$58.61</b>
G0511	20-minutes per month (RHC and FQHC)	<b>\$71.68</b>

\*Reimbursement rates are based on a national average and may vary depending on your location. Check <https://www.cms.gov/medicare/physician-fee-schedule/search/> for the latest information.

### For CCM, here's what we recommend:

At 20 minutes: Bill 99490 or G0511 (RHC and FQHC)

At 40 minutes: Bill 99490 + 99439

At 60 minutes: Bill 99490 + 99439 (x2)

At 90 minutes: Bill 99487 + 99489

At 30 minutes Provider Time: Bill 99491

### Profitable CCM Reimbursements from Medicare

100 CCM Patients:  $\$61.56 \times 100 =$  **\$6,156**

500 CCM Patients:  $\$61.56 \times 500 =$  **\$30,780**

1,000 CCM Patients:  $\$61.56 \times 1,000 =$  **\$61,560**

